

**BRADY-BUILT SUNROOMS
Owner Questionnaire**

Customer Name: Mike and Sari Cook

Design & Sales Rep: Linda Caforio

Date of filling this form: 9/12/09

Order # 29025

City, State: Stoughton, MA 02072

Install Date: _____

How did you hear about Brady-Built sunrooms?

Room Type: Straight Sandstone 6x8

- Internet: Saw Web Address
 Home Show / Fair
 Radio
 Postcard
 Internet: Surfing Sunrooms
 Referred by Someone
 TV
 Other _____

Did you consider other sunroom companies before making your decision?
 Yes No

Comments: we clearly felt the Brady room was for special in craftsmanship for very ^{little} instrument

Do you feel the installation of your Brady-Built sunroom proceeded smoothly?
 Yes No

Comments: _____

On a scale of 1 to 5, how would you rate our Service Mgr, Jim Tretheway?
 [5 = most satisfied with job performance; 1 = least satisfied] Feel free to comment on reverse

1 2 3 4 5

On this scale, how would you rate the installation crew?

1 2 3 4 5

On this scale, how would you rate Project Coordinator, Kathi LaFountain?

1 2 3 4 5

On this scale, how would you rate your sunroom design and sales person?

1 2 3 4 5

On this scale, how pleased are you with your Brady-Built sunroom?

1 2 3 4 5

Did you use a contractor to prepare your site? Yes No
 If so, what was his name? _____

Would you recommend him to others? Yes No

What is his town & phone no. (if not referred by Brady-Built) _____

Comments: _____

May we offer your phone no. or email address to a prospective customer from your area?
 Yes No

Daytime # _____ Evening # 781 344 4334 Email _____

Other Comments: I just love the room! can't wait to finish the walls + doors so it will truly be "complete" + I can enjoy it from inside my home as well as

from inside the actual room itself! It's certainly a place of peace to relax + unwind + "get away from it all." I'll send pictures as soon as it's finished. Thank

Thank you very much for your time and attention to this questionnaire. Your input helps us improve our performance and we greatly appreciate it!