

BRADY-BUILT SUNROOMS

Owner Questionnaire

Customer Name: Don and Ann DeFeudis

Design & Sales Rep: Joe Derosier

Date of filling this form:

Order # 28128

City, State: Webster, MA 01570

Install Date:

How did you hear about Brady-Built sunrooms?

Room Type: Straight Sandstone 5x5

- Internet: Saw Web Address, Home Show / Fair, Radio, Postcard, Internet: Surfing Sunrooms, Referred by Someone, TV, Other (checked) SEE COMMENTS

Did you consider other sunroom companies before making your decision? Yes No

Comments: HEARD ABOUT THE ROOMS SOMEWHERE, SAW THEM IN THE AREA AT YOUR BUILDING, LIKED THE LOOKS, DECIDED TO BUY. Do you feel the installation of your Brady-Built sunroom proceeded smoothly? Yes No

Comments:

On a scale of 1 to 5, how would you rate our Service Mgr, Jim Tretheway? [5 = most satisfied with job performance; 1 = least satisfied] Feel free to comment on reverse 1 2 3 4 5

On this scale, how would you rate the installation crew? 1 2 3 4 5

On this scale, how would you rate Project Coordinator, Kathi LaFountain? * SEE REVERSE 1 2 3 4 5

On this scale, how would you rate your sunroom design and sales person? 1 2 3 4 5

On this scale, how pleased are you with your Brady-Built sunroom? 1 2 3 4 5

Did you use a contractor to prepare your site? Yes No If so, what was his name?

Would you recommend him to others? Yes No

What is his town & phone no. (if not referred by Brady-Built)

Comments: KUDOS TO THE ENTIRE BRADY-BUILT STAFF, THE ENTIRE

Please feel free to critique/ commend any aspect of your experience with Brady-Built:

EXPERIENCE WAS VERY SATISFACTORY. SPECIAL THANKS TO BOB BRIAN, THE GUYS WHO DID THE BULK OF THE WORK. BOTH MEN WERE POLITE, EFFICIENT, GOOD CRAFTSMEN WITH GOOD WORK ETHICS.

May we offer your phone no. or email address to a prospective customer from your area? Yes No

Daytime # Evening # Email

Other Comments:

Thank you very much for your time and attention to this questionnaire. Your input helps us improve our performance and we greatly appreciate it!